

CONNECTICUT COLLEGE
STUDENT COUNSELING SERVICES

Student's Rights and Responsibilities

Welcome to the Connecticut College Student Counseling Services. We would like to acquaint you with the rights and responsibilities of the students served by our program.

Rights

As someone served by our program you have the right:

- To receive humane services with full respect for your personal dignity and right to privacy.
- To be served voluntarily, free from discrimination due to race, creed, religion, gender, age, national origin, sexual orientation, political belief, or handicapping conditions.
- To receive an explanation of the services we provide.
- To participate in the development of an individualized treatment plan.
- To receive confidentiality as a recipient of services, except when you authorize disclosure, when required by law or in the case of emergency.
- To receive an explanation of the treatment records the service maintains on each recipient and to review those records according to established protocol.
- To grieve any situation if you ever feel unjustly treated by the counseling services according to established protocols.
- To refuse treatment.

Responsibilities

As someone served by our program you have the responsibility:

- To provide truthful information requested by the counselor.
- To attend all scheduled sessions on time.
- To give 24 hours notice if a cancellation is necessary.
- To respect the confidentiality of other service recipients.
- To be an active participant in treatment.

Note:

There is no fee to students to see a counselor. However, the Service will charge the student to see our Psychiatrist (\$158 for a full evaluation and \$83 for follow-up appointments.) If the student has Connecticut College Student health insurance, the service will bill the insurance company directly. The Service will directly bill students who do not have student health insurance or who have reached the limits of their coverage. This will be attached to the student's bursar bill as "Wellness". Students, if they choose, may submit these bills to their home insurance plans for reimbursement.

The Service will charge \$20 for failure to keep or failure to provide 24 hours' notice in canceling an appointment with a counselor and a fine of the full fee for appointments with the consulting psychiatrist. These charges are not insurance company reimbursable.

I have read and understand this document and consent to treatment under its terms for myself. I will cooperate in dealing with any fees incurred in my treatment and agree that information may be shared with insurance companies/college accounting services to accomplish claim settlement. I also understand that Personal Health Information (PHI) is stored on the computer for statistical, data management and scheduling purposes.

Student Signature

Date