The College has an information technology (IT) governance structure in place to help align IT strategy with business and academic objectives. The iConn Steering Committee is a subcommittee of the Senior Administrator Team. According to its charge, the committee has responsibility “for ensuring that information technology resources are being deployed in a way that most effectively supports the strategic priorities and efficient operations of the College.”

The Enterprise Systems Advisory Committee (ESAC) is composed of individuals who have a high level of responsibility in the College’s administration processes. They are a recommending committee to the iConn Steering Committee. Considering the mission of the College as well as the needs of all users, ESAC proposes, advocates, prioritizes and reviews short- and long-term initiatives for information technology. ESAC employs portfolio management to decide where IT investments should be made and which projects should be allocated resources. Through the use of a strategic alignment rating worksheet, ESAC ensures that priority projects are aligned with institutional strategies. Enterprise Systems leadership and ESAC are charged with making sure that there are available resources for projects to be completed successfully.

Connecticut College has adopted good practices for project management using the standard project management framework sanctioned by the Project Management Institute (PMI). The success of projects is improved through project planning and tracking, and through using standards for project initiation, planning, execution, monitoring and controlling, and closure. In managing its projects, Enterprise Systems balances day-to-day operational needs with application enhancements and new functionality.

THREE THINGS YOU SHOULD KNOW ABOUT IT GOVERNANCE:

- The College’s IT governance committees provide oversight for approximately 50 enterprise applications, excluding desktop software, in the College’s IT portfolio. This portfolio continues to expand as departments turn to technology to improve operations.
- The 2013-2014 iConn Steering Committee members are Lee Hisle (chair), Martha Merrill, Paul Maroni, Claire Gadrow and Jean Dailey.
- Using a specific project management framework, Enterprise Systems team balances day-to-day operational needs and maintenance with application enhancements.

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