ETS Repopulation of Campus Plan

Implemented plan for repopulation of Campus and changing technology requirements including:

- Published **Technology Support for Online Learning**
- Published **Home Internet Troubleshooting Guide**
- Implemented COVID-19 Academic Computer Labs and Classrooms plan
- Centralized solution for remote access to academic software (e.g., STATA, SPSS, and MatLab) and published instructions for access
- Security Upgrades & WiFi expansion to support increase in on-campus remote learning
- Implemented Temperature Sensor tablets in strategic locations around campus
- Implemented network access, phones and workstations for the COVID Testing Center in AC
- Implemented CareEvolve (Broad Institute), CoVerified, and Let’s Get Checked systems in support of COVID-19 Monitoring and Containment
- Co-located Circulation and IT Service Desks
- Implemented change in Adobe licenses to support remote student learning
- Developed cleaning protocol and identified safe cleaning solution for electronics
- Implemented student remote access to GIS Computer Lab for specialized resources
- Provided network access in campus Post Office 2nd location
ETS Accomplishments continued

- Developed and Released CC Mobile which provides easy access to information and resources
- Replaced provider of Campus secondary 1G internet circuit—saving money while doubling bandwidth
- Publish online Policy Manual – bringing College policies together in a searchable online format
- Assisted in implementation of new Time & Attendance system (Ceridian ETR DayForce)
- Processed the final Computer Lease return – eliminating leasing costs and tax expense
- Published College Computer Replacement Procedure to support change to purchasing model
- Researched and determined appropriate action in response to Blackbaud data breach
- Designed and installed Verkada Video Camera system across campus to improve physical security
- Implemented new Multi-Function Devices (copy, scan, print, fax)
- Implemented electronic Fax Service – eliminating fax phone lines and hardware
- Repeated Fall semester class schedule & re-registration to accommodate Covid modifications
- Budget cuts (Discontinue Web Ex, discontinue equipment leasing, eliminated professional development, deferred infrastructure maintenance, moved computers to 4 year replacement schedule, reduced number of academic lab computers, renegotiated Ellucian agreement and sunset some software applications, eliminate positions, etc.)
Work in Progress

• Providing technical service and support online teaching, learning, meetings and business operations
• Implementing Banner 9 Student Profile and Advising including preferred name and pronouns
• Developing CamelWeb 6 for support of campus information – in combination with CC Mobile
• College WebSite Redesign including replacement of T4 & Campaign sites
• Changing computer backup system to Druva to reduce expense
• Implementing Banner delivered Preferred Name solution and removing Conn modification for resource savings
• Upgrading to Oracle 19c
• Advancement System Integrations (ConnForce)
• Electronic Transcripts; Final stage Registrar Testing
• Implementing new eSports initiative
• Implementing UPS Ship Exec
• Implementing Handshake for Career Services
• Implementing EverFi in support of College Diversity and Inclusion training