



VIRTUAL VISITS:

Connect with a Hartford HealthCare-GoHealth Urgent Care provider, via video, from wherever you are in Connecticut with the convenience of a mobile device, tablet, or computer.

MON-FRI: 8am-8pm

SAT-SUN: 9am-5pm

- 1 SELECT** a time and symptom
- 2 COMPLETE** online registration
- 3 CONNECT** to your video session

Hartford
HealthCare



GoHealth™

URGENT CARE

For more information, visit
GoHealthUC.com/CTStudents

FREQUENTLY ASKED QUESTIONS

HOW DOES A VIRTUAL VISIT WORK?

- + Similar to WhatsApp, Skype and FaceTime, a Virtual Visit allows you to meet with a provider via video. Like an in-person visit, a Virtual Visit can be made same-day.
- + 15 minutes before your session starts, you will receive an email and/or a text message with a direct link to your video session. Click the link to enter your date of birth and electronically sign any consent form.
- + When you connect to the video session, your provider will be notified and will join.

CAN I RECEIVE PRESCRIPTIONS FROM A VIRTUAL VISIT?

- + Yes. Prescriptions are handled in the same manner as an in-person visit and are delivered electronically to the patient's pharmacy. Narcotics may not be prescribed during a virtual visit.

WHAT DEVICES DO I NEED?

- + Smartphone, tablet, laptop or desktop with internet connection.
- + Webcam and mic if using a desktop.

**Google Chrome is preferred, but Internet Explorer and Firefox are also compatible.*

WHO CAN BE SEEN VIA A VIRTUAL VISIT?

- + Anyone over the age of 6 months old who is physically located within the State of Connecticut during the virtual visit.
- + Non-life-threatening injuries and illnesses need immediate care, too.

WE COVER:

- + Allergies
- + Asthma attacks and wheezing
- + COVID-19 Evaluation
- + Bronchitis and respiratory infection
- + Colds, cough, flu and mild fever
- + Earache or ear infection
- + Headache and migraine
- + Mild animal or insect bites
- + Pink eye
- + Poison oak and ivy
- + Rash and skin infection
- + Sinus infections
- + Sore throat, laryngitis and strep
- + Sprains and strains
- + STD/STI treatment and testing
- + Urinary tract infection (UTIs)

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