

Connecticut College
Enterprise & Technical Systems
Governance and Administration

PROJECTS

Departmental Initiatives
Initiates from business needs of divisions/departments
Project Charters created by the department in consultation with PPMO. Executive Sponsorship required

Presidential initiatives
Project Charters created by ETS Project Managers in consultation with Senior Administration

Technology initiatives needed to stay current
(examples: Identity and Access Mgmt, PECL, Banner XE)
Project Charters created by ETS Project Managers in consultation with AVP

Technology Infrastructure Enhancements
(examples: Upgrade Wireless, SCCM, Windows 10 rollout)
Project Charters created by ETS Project Managers in consultation with AVP

Change Requests

Requests for enhancements or changes to existing systems that are outside of project and maintenance work

Maintenance/Operations

Banner, Third Party Applications, Desktop Support Issues, In-House Applications, Server maintenance, IAM, etc.

iConn Steering Committee

Reviews progress report and recommended work plans from ESAC/PPMO

Reviews funding proposals for priority projects that cannot be completed with existing resources
Chair: Lee Hisle

ESAC

Rates projects brought forward by Divisions/Departments

Reviews upcoming ETS initiated projects (Technology Infrastructure Enhancements and initiatives)

Reviews Presidential Initiative projects

Reviews current prioritization and progress of projects from PPMO

Reviews change requests

Reviews maintenance work currently underway

PPMO
(Portfolio & Project Management Office)

Slates/Assigns Projects and Change Requests
in consultation with AVP, based on ratings, availability of resources, and level of importance to the requesting department.

The PPMO assigns project manager and resources to projects, and reports this information to ESAC

***Portfolio Management**
Provides centralized management of ETS Portfolio (which includes programs, projects, and maintenance/operations) to achieve strategic objectives

****Program Management**
Oversees Program management - a set of interrelated projects designed to accomplish a single outcome

Project Management
The PPMO provides training, assistance, and tools for project managers across the College. Meets with departments to assist with creation of project charters.

*Portfolio - Projects, programs, and operations managed as a group to achieve strategic objectives
**Program - a group of related projects managed in a coordinated way to obtain benefits not available from managing them individually