**Departmental Initiatives**
Initiates from business needs of divisions/departments
Project Charters created by the department in consultation with PPMO. Executive Sponsorship required

**Presidential initiatives**
Project Charters created by IS Project Managers in consultation with Senior Administration

**Technology initiatives** needed to stay current
(examples: Identity and Access Mgmt, Ellucian Managed Cloud)
Project Charters created by IS Project Managers

**Technology Infrastructure Enhancements**
(examples: Upgrade Wireless, Security Cameras)
Project Charters created by IS Project Managers

**Change Requests**
Requests for enhancements or changes to existing systems that are outside of project and maintenance work

**Maintenance/Operations**
Banner, Third Party Applications, Desktop Support Issues, In-House Applications, Server maintenance, IAM, etc.

**ESAC**
Rates projects brought forward by Divisions/Departments
Reviews upcoming IS initiated projects (Technology Infrastructure Enhancements and initiatives)
Reviews Presidential Initiative projects
Reviews current prioritization and progress of projects from PPMO
Reviews change requests

**iConn Steering Committee**
Reviews progress report and recommended work plans from ESAC/PPMO
Reviews funding proposals for priority projects that cannot be completed with existing resources
Chair: Lee Hisle

**PPMO**
(Unless & Project Management Office)
Slates/Assigns Projects and Change Requests
Based on ratings, availability of resources, and level of importance to the requesting department.
The PPMO assigns project manager and resources to projects, and reports this information to ESAC

*Portfolio Management*
Provides centralized management of ETS Portfolio (which includes programs, projects, and maintenance/operations) to achieve strategic objectives

**Program Management**
Oversees Program management - a set of interrelated projects designed to accomplish a single outcome

**Project Management**
The PPMO provides training, assistance, and tools for project managers across the College. Meets with departments to assist with creation of project charters.

*Portfolio* - Projects, programs, and operations managed as a group to achieve strategic objectives

**Program** - A group of related projects managed in a coordinated way to obtain benefits not available from managing them individually