The Application Integrated Systems Team, a part of Enterprise Systems, supports Ellucian’s Banner software. Banner is an enterprise resource planning (ERP) system that is used to support many areas of the College, including student life, advancement, financial aid, finance, admissions and human resources. Application Integrated Systems is responsible for the operations, enhancements, integration and new initiatives of these campus-wide integrated systems.

Over the past two years the team has implemented many changes that have improved and streamlined business processing. Specific upgrades include numerous workflow changes for more efficient operations, online admissions deposits, online refunds and deposits, electronic billing, an online campus directory, self-service updates for directory information, a campus enrollment census, and online budgeting and vendor payments using Automated Clearing House (ACH). Further, the team has improved users’ comfort with the Banner system by implementing a user-friendly interface and providing a single log-on to the system’s self-service function.

The team works with the Banner Partners, a group of individuals who use Banner and related enterprise systems to provide business services and technical support to the campus community. The purpose of the Partners is to collaborate and coordinate business processing efforts, as well as to discuss issues and problems; establish and review the production calendar; and implement and test changes, upgrades and improvements to the Banner system. The group also coordinates changes and testing of cross-divisional business processes.

**THREE THINGS YOU SHOULD KNOW ABOUT INTEGRATED SYSTEMS:**

- Ellucian’s Banner system was implemented in 2004. It is used for student life, advancement, financial aid, finance, admissions and human resources.
- Many other administrative systems are integrated with Banner for shared data and efficient processing. The College has purchased several tools to enhance the Banner environment, including Workflows and WebFocus, which is used for reporting.
- Banner Partners is a campus group collaborating and coordinating business processing efforts using Banner and related enterprise systems.

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